

WS-03478A-12-0307

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORMInvestigator: Carmen MadridPhone:Fax:Priority: Respond Within Five DaysOpinion No. 2013 - 113468Date: 10/28/2013Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableFirst:Last:Complaint By: Joyce

Andrae

Account Name: Joyce AndraeHome:Street:Work: (000) 000-0000City: YumaCBR:State: AZ Zip: 00000is:Utility Company: Far West Water & Sewer, Inc.Division: SewerContact Name:Contact Phone:Nature of Complaint:

*****OPINION OPPOSED TO RATE INCREASE*****DOCKET NO. WS-03478A-12-0307*****

Caller is a snow bird and just discovered that Far West Water and Sewer were granted a rate increase in their sewer services. She states that the rate have doubled by this decision. She states that in 6 months she will be paying over \$80.00 for sewer alone. She is a widow and a senior citizens and does not make a lot of money. She is very upset that this was approved. She states that there are a lot of Seniors in this area on fixed incomes and it may come to a time where people will be having to sell their homes because they can't afford to pay for the utilities.

She can understand a raise in the rates but not at this extremely high rate. She is definitely disappointed that this was approved.

End of Complaint

Utilities' Response:

Arizona Corporation Commission

DOCKETED

OCT 29 2013

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-03478A-12-0307. closed

End of Comments

DOCKETED BY

Date Completed: 10/28/2013Opinion No. 2013 - 113468